

## **SECURITY ADVISORY NOTICE – “PHISHING” SCAMS**

The Monetary Authority of Singapore (MAS) has advised that there has been a marked increase in the number of fraud cases connected with a scam known as “Phishing” in recent months. “Phishing” involves making use of unsolicited e-mails and/or fraudulent websites to trick customers of Financial Institutions into disclosing confidential personal details such as user-names and passwords.

Some of the more common techniques used by “Phishing” fraudsters include:-

- Using false e-mail addresses, logos and graphics to mislead the customer into accepting the validity of e-mails and websites;
- Faking domain names to appear as if they represent real Financial Institutions;
- Tricking customers into providing personal details through one or more methods such as hyperlinks to fake websites or embedded forms in e-mails.

Some preventive measures against “Phishing” are listed below:-

- Never reveal your password to anyone. Our customer service officers will never request for your password.
- Be suspicious of any unsolicited requests for your personal details.
- Do not reply or click on links to unsolicited e-mails that have been sent to you.
- In accessing our website, always type [www.ketrade.com.sg](http://www.ketrade.com.sg) into your web browser’s address bar (or save the same under your “Favorites” folder) to access our website.

In the event that you do receive any suspicious e-mails and/or have inadvertently accessed any phony websites, please contact our customer services officers immediately at tel no. 6231-6688 for further verification before proceeding with any action.